

Canvas Student Quick Guide

Step 1: Getting to Canvas

Web address: **canvas.providence.edu**
For help signing in, contact IT:
Phone: **401-865-4357 (HELP)**
Email: **helpdesk@providence.edu**

Download the Canvas App

1. Search “Canvas Student App” in the app store
2. Download and open the app
3. Select “Find my school” & type in “Providence College”
4. Sign in with your Providence email & password

Step 2: Getting Started in Canvas

You can explore on your own and/or use the following information to get started

Recommended Training Resources:

- Follow the **Welcome Tour**
 - From the Help Menu, click on “Show Welcome Tour” and follow the navigation prompts
- Visit the **Student Video Guide** (<https://community.canvaslms.com/t5/Video-Guide/tkb-p/videos#student-videos>)

Step 3: Review your Courses

- To see course listings, click the “**Courses**” button, or open the “**Dashboard**”
- Customize your Dashboard
 - Drag & drop the course cards in any order
 - Change the color and nickname of the course card by clicking on the ellipses (3 dots) in the upper right-hand corner of the course card

Step 4: Need more help?

- Contact Canvas Support
 - **24/7/365** Chat with Canvas Support (for students): Link in the Canvas Help Menu
 - Support Hotline: **607-241-0212**
 - Canvas Help at Providence College: **canvashelp@providence.edu**

For the quickest response, Canvas recommends the chat feature